

KELTEK Service/Install - Knowledge Transfer Schedules

Technical Services

1.) TOPIC - MP70 in the Field

- a.) Review and Open discussion
 - i.) Will have deployed in mixed environment at U of I.
 - ii.) Will be ahead of the Marshall Co Deployment
- b.) LEADER - Kelly
- c.) DATE: August 26th, 12:30-2:30
- d.) ATTENDEES: Andy, Amanda, Brandon, Drake, & Tyler (Brett Optional).

2.) TOPIC - Technical Checkouts and Synergy with Service/Install

- a.) Technical Checkouts 101
 - i.) Sierra
 - ii.) Routers
 - iii.) Toughbook
 - iv.) MCD
 - v.) Cameras - Arb
 - vi.) Cameras - Non Arb
- b.) LEADER - Brandon Sujiie & Chris Griffith
- c.) DATE: 10/14/19 - 12:30 - 2:30
- d.) ATTENDEES: ALL SERVICE & INSTALL

3.) TOPIC - Troubleshooting Methodology

- i.) How to systematically walk through troubleshooting steps
 - (1) High Level
 - (2) Specific & Common items
 - (a) Power
 - (b) Camera
 - (c) Batt Drain
 - (d) Connectivity
 - (e) Lighting
- ii.) LEADER: Rocky Barber & Kelly Milligan
- iii.) ATTENDEE'S ALL SERVICE & INSTALL

4.) TOPIC - Sierra ACM Deployment

- a.) How to deploy an ACM
 - i.) Special guest speaker TDB
 - ii.) DATE: TBD
 - iii.) LEADER: Kelly & TDB
 - iv.) ATTENDEES: Service Team

INSTALL Department

1.) TOPIC - All Things Antennas (Radios to Routers)

- a.) We will look at the standards for Radios & Router Antennas
- b.) Establish testing protocols
 - i.) Radios
 - ii.) LTE/WIFI
 - iii.) GPS
- c.) LEADER: Kelly
- d.) DATE: July 29th, 3-5pm (Will replace our L10)
- e.) ATTENDEES: Andy + ALL INSTALL

2.) TOPIC - Technical Checkouts and Synergy with Service/Install

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 - i.) Sierra
 - ii.) Routers
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 - vi.) Cameras - Non Arb
- b.) LEADER - Brandon Sujiie & Chris Griffith
- c.) DATE: 10/14/19 - 12:30 - 2:30
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3.) TOPIC - Troubleshooting Methodology

- a.) How to systematically walk through troubleshooting steps
 - i.) High Level
 - ii.) Specific & Common items
 - (1) Power
 - (2) Camera
 - (3) Batt Drain
 - (4) Connectivity
 - (5) Lighting
- b.) LEADER: Rocky Barber & Kelly Milligan
- c.) ATTENDEE'S ALL SERVICE & INSTALL

4.) TOPIC - Programming - The System

- a.) How to program Basic Functions
 - i.) The system for program retrieval
 - ii.) Working through issues.
- b.) LEADER - Drake Dawson & Chris Griffith
- c.) DATE: 9/23/19 12:30-2:30